





CPD Event

# Safer Services: Promoting Positive Approaches to Behaviour

## Event Details

 **15th April 2019**  
10:00 - 15:30

 **Guildhall**  
71 Basinghall Street  
London  
EC2V 5DH

£49.95

**REGISTER**

## Description

This event is aimed at individuals with responsibility for the safe delivery of community-based services to vulnerable people in Greater London. It will be valuable for those working at local authorities, charities and social enterprises, including social services, housing and community safety teams.

It will consider the challenges and risks our colleagues can experience when supporting adults, children and young people in difficult circumstances.

**Subject matter experts will deliver practical insights for people leading and delivering community services, including:**

- Safer approaches to lone working and violence risk reduction
- Positive interactions and relationships with members of the street community
- How to handle challenging and anti-social behaviours
- Building rapport with young people and interacting with groups
- Looking behind the behaviour: How life experiences and trauma shape neurodevelopment and a person's needs and responses
- Key things to do (and avoid doing) when communicating with a person experiencing a mental health crisis / drug induced psychosis
- Identifying learning approaches that build skills and confidence

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