

Business Community



Reducing crime through partnership and prevention



Operation Portum is an overarching scheme that businesses can sign up to and support with the objective to collectively increase safe spaces in our business communities.

We recognise that there are various safe space schemes available but when people feel vulnerable they will go where they feel safe, which is often a place they recognise and trust such as a shop, office or any other business premises where there are other people or staff present, perhaps with security on duty.

Should your staff be approached to support an individual who feels vulnerable we want to ensure that they are equipped to do so without putting them, the vulnerable person or your business at risk. The Operation Portum scheme offers some very simple principles, which if followed, will give your staff the confidence to offer the right support to the person seeking help.

A large number of national businesses have already signed up and we are keen to extend the support still further, therefore, we would encourage you to sign up to Operation Portum and adopt the principles.



The Aim

- Create a safer environment within our cities, town centres and retail parks so that customers feel safe and confident.
- Support and empower staff and security officers who work within these public space environments to assist those who feel vulnerable.



The Ask

- Raise awareness amongst your staff of Operation Portum and its principles.
- Signpost guidance on how your staff can use the principles to support and assist those who feel vulnerable.



How

By adopting the Operation Portum principles and raising awareness with your staff. This can be created and designed by yourself or taken from our website where we have created a short video which includes 'do's and do not's', and a framework setting out a systematic process to help in the planning and implementation of a safe spaces scheme.



For more information please see: [Safe Spaces \(nbcc.police.uk\)](https://www.nbcc.police.uk)



Sign Up

In order to sign up and support the scheme officially we will confirm with you that you are happy to meet 'The Ask', we can then add your logo to our website amongst other brands as a supporter of Operation Portum.

To sign up please contact us at contact@nbcc.police.uk



Creating Safe Spaces in Retail

Operation Portum