

## TOP TIPS

Three simple steps to protect you and your property at cash and carry premises.

- Keep your vehicle locked, even when you are in it.
- Don't leave stock, cash or valuables visible
- Look out for anyone watching or following you

And remember to:

- Report suspicious activity to staff
- Report crime to the police



Every day of the year, one customer at a UK Cash and Carry depot is a victim of theft or robbery while in the car park. Criminals target stock and property left in vehicles or while it is being loaded, especially tobacco, cash and personal items such as bags or laptops.

Cash and Carry operators use CCTV, security guards and other prevention measures to deter criminals, and share intelligence on crime and suspicious activity. They invest significantly in protecting their customers, colleagues and stock and work with police forces to catch and prosecute offenders.

Most losses can be prevented through simple precautions and awareness of what is happening around you.



### **Keep your vehicle locked, even when you are in it**

Criminals may try to steal items by opening passenger or rear doors as you load your vehicle or leave the car park. Make sure all your doors are locked when you are moving as well as when you are parked.



### **Don't leave stock, cash or valuables visible**

Don't leave valuable items unattended or a loaded trolley where you can't see it.

Don't leave valuables on display in your vehicle while you are in the depot. Depot staff are always available to help you move stock and load your vehicle.

### **Look out for anyone watching or following you**



Criminals may watch you while you are in the car park and around your vehicle so be aware of your surroundings. Look out for people standing nearby or sitting in vehicles. Does anybody look suspicious or out of place?

Thefts may occur after you have left the car park so look out for any vehicles following you. If you are concerned that you are being followed, call 999.

If you are visiting more than one Cash and Carry, be aware that you may have been followed and criminals will look for an opportunity to target any stock left in the vehicle as you continue shopping.



### **Report suspicious activity to staff**

You can help drive criminals away from wholesale premises by immediately reporting any suspicious activity to a member of staff.

Take note of key factors such as description of persons, vehicle make, model, colour and registration number, direction of travel.



### **Report any losses to the police**

If you are the victim of crime, it is vital that you report it to police and obtain a crime number. It enables police to obtain a greater insight into the scale of the crime, gather intelligence and allocate resources accordingly.

