

## TOP TIPS

- Secure the Perimeter
- Improving security access to the premises
- Limit access to shipping and receiving area
- Improve/update security signage
- Upgrade outdated CCTV
- Consider hiring a security guard
- Always report crimes to the police



**All businesses should do their best to create a crime free environment for their employees and customers.**

**Few businesses can afford to suffer from crime on their premises, especially when it concerns the customers property, so it is reasonable to expect a sensible level of security for the variety of vehicles that will be parked there.**

**There are a number of crime prevention solutions that will deter criminals and opportunistic thieves.**

## Secure the Perimeter

Ensure the boundary is security rated and high enough to deter someone from climbing over it, ideally to LPS 1175 SR1 or similar 3<sup>rd</sup> party test standard. We recommend a minimum height of 2.1 metres. Contact your local planning office for details of what height they will allow as a matter of course.

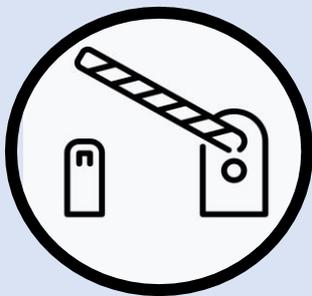


There is a wide range of perimeter fencing available, with additional security features, which will be sufficient to deter a physical attack. Some fencing options have a protruding topping that are difficult to climb, whilst allowing natural surveillance through the barrier.

Landscaping is encouraged, however do ensure that any planting, especially those that adversely affect surveillance, are kept under control. Low ground cover shrubs to a maximum height of 1m when fully mature will reduce maintenance costs.

## Access Control Barriers

Carparks allowing unrestricted access can promote crime and the fear of crime. Control can provide a greater feeling of security without being overly oppressive, and ensures only legitimate users have access. Barrier control for registered users or ANPR provides this, with intercom to cater for unregistered users.



A highly visible, robust security rated entrance/exit barrier with folding lower skirt is recommended. Barriers of this type whilst highly visible do not appear oppressive, they can withstand a 3.5t vehicle impact at 30MPH, and are tested to PAS 68, which in addition to enhancing site security, may damage vehicles used by criminals seeking to flee, possibly making further use of that vehicle impossible, or providing greater identification opportunities due to the visible damage.

Rising bollards or barriers that are more robust will stop large vehicles in areas with higher security requirements.

Introduction of one-way speed reducers across the entrance will assist with visible security and safety. Where customer car park security can be seen to have been enhanced, those with criminal intent are less likely to feel comfortable entering the site for fear of detection.



## Smart Access

Consider smart locks and automatic door lock systems instead of standard locks. Although more expensive initially, they will give you an added element of control, making it easy to restrict or change access without needing new locks.



Smart keypad and fob entry devices let you know who has entered a property and when, allowing you to quickly remove access if necessary. They easily allow you to keep an updated record of who has access to which doors and areas too.

Mechanical Digi-locks do not provide adequate security, and should only be used in areas with little or no security requirements.

Doorsets where security is a consideration should be third party tested to LPS 1175 SR2 or STS 202 BR2 or similar standard. This ensures the door and lock are tested together. Retrofitting of locking systems is not recommended.

Consider audio sounders on escape doors to alert unauthorised use.

## Limit access to shipping and receiving area



Theft often occurs in the shipping/receiving area since it provides the opportunity to move product into personal vehicles, or in partnership with the driver, quickly and undetected.

Protect your inventory by limiting which employees can access this area, and by separating the shipping and receiving areas. Restrict access to personal vehicles in this area, and ensure you do not allow employee or visitor parking close to your shipping or receiving doors.

## Signage



Raising customer awareness that thieves operate in the area should be highlighted using signage throughout the car park. Messages should be clear and prominently placed, with simple advice and of sufficient size.

Signage can quickly become part of the background and the important message lost. Moveable signage that regularly changes can help remove this and have continuing impact.

Regularly move and change signage to keep the message fresh.



## CCTV



CCTV if highly visible can sometimes have a deterrent effect, but for best effect, monitored CCTV is always recommended. Whether this is by a dedicated security officer monitoring a security station, or casual observation by office staff with a monitor located within their normal working field of vision, monitored CCTV allows action to be taken fast time.

Unmonitored CCTV, whilst may be useful for investigation post event, is usually dependent on sufficient cameras, pointing at the right locations, and working properly.

The police are not able to provide information on companies who supply and install security systems such as intruder alarms, personal attack alarms, CCTV systems etc. We advise you contact the following independent inspectorate bodies who will provide you with the relevant details.

National Security Inspectorate NSI on [www.nsi.org.uk](http://www.nsi.org.uk) 01628 637512

Security Systems & Alarms Inspection Board (SSAIB) on 0191 296 3242  
[www.ssaib.org](http://www.ssaib.org)

## Hire a Security Guard



For high-risk premises and 24-hour protection, you might want to enlist the help of a security firm to keep your property safe and sound all night long. Although this might add to your costs, you can never put a price on safety.

The Security Industry Authority regulates the security industry in the UK and they have produced a guide on buying security services. This can be found at [do you buy security? \(publishing.service.gov.uk\)](http://publishing.service.gov.uk)

Consider talking to other local businesses, as they may be interested in sharing the cost of security guarding, or joining forces on security measures.

## ParkMark



If your business has a large car park (100 or more spaces) a multi-storey car park, or an underground car park, you may wish to consider an application for the police services ParkMark award for safer car parks. ParkMark, which is managed by the British Parking Association, provides guidance to owners and operators of parking facilities on how to establish and maintain a safe and secure environment through the introduction of proven management processes, physical measures and site security systems, having considered



the crime risk in the immediate vicinity.

When visitors and staff park their vehicles ParkMark raises awareness that the owner/operator has considered, and where appropriate has taken action to reduce crime and the fear of crime. Further information about how to apply can be found at [www.parkmark.co.uk](http://www.parkmark.co.uk)

### **Always Report Crimes to the Police**



Always report crime to police. This allows police to capture the data and understand the full scale of the crime, which in turn informs their resources and tactics to tackle it.

When a crime is taking place, dial 999 in an emergency. You can also report to the Police on 101 or alternatively, you can report online at: [www.police.uk](http://www.police.uk)

Police recommended security products can be found at: [www.securedbydesign.com](http://www.securedbydesign.com)

