



# NBCC NEWS

April 2023 - Issue 7

## Operation Golden Orb

With the King's Coronation quickly approaching, the NBCC have positioned themselves within the Metropolitan Police's engagement command structure for the event to represent the business community.

The team have taken the learning from the work they did to support HM The Queen's funeral last year and looked to secure plans around the road closures as early as possible, so giving businesses time to plan and create contingencies to minimise disruption to their logistics and deliveries. The NBCC then share any relevant information with a wide range of businesses, through their own contact list, and with the support of the [Cross-sector Safety and Security Communications \(CSSC\)](#), they also assist with any concerns or ad hoc queries businesses have to try and make the event as seamless as possible. If you have any queries please do contact the team, also please do consider registering with the CSSC for updates.

NBCC lead Patrick Holdaway says "Events such as the King's Coronation highlight the role the CSSC plays in supporting businesses with regular updates. Operating under a charitable status, the CSSC aims to help businesses remain safe and secure by providing information that will assist them to develop robust resilience and emergency preparedness plans. This is achieved by working partnership with law enforcement, government and businesses across the country."



## Farewell to Scott Farrow



Scott Farrow has retired from policing after 30 years. Scott was with the NBCC for two years and was an integral part of the team. He was heavily involved in the Safer Business Action Days (SaBA days) which have grown from strength to strength and even won an OSPA award this year.

Scott created the crime prevention advice for the NBCC website which host approximately 25 guides to date. Scott took time to ensure the content was accurate and relevant by liaising with industry and subject experts to create a simple but effective guidance. We would like to thank Scott for his contribution to the team, he will be missed, and we wish him all the best for the

## NBCC on the Road

This last month has been busy for the team with presentations.

Patrick recently presented an event hosted by the delivery couriers DPD, attendees included a number of police forces, the National Crime Agency and telecom retailers. The purpose of the forum was to look at the impact of organised crime affecting their sector and explore what could be achieved by working in partnership. Further work to follow.

Patrick also gave a presentation to police colleagues and local business at the West Yorkshire Police Business Crime Prevention meeting, chaired by ACC Miller. As well as hearing about the role and work of the NBCC, the businesses present were able to report on what they were seeing. West Yorkshire Police provided a comprehensive update on the work they are doing to manage offenders, in particular their focus on reducing the number of women in the criminal justice system, the use of out of court disposals for first time offenders, and managing prolific offenders through drug testing on arrest so that their commissioned drug treatment services can be quickly engaged.

The team from the National Business Crime Centre attended the Retail Risk Conference held in London on the 20th April. Patrick and Lodge Services Group Strategy Director, Darren Conway, chaired a seminar session on the [NBCC's Safer Business Action Days](#).

These days are a joint approach by police, business, private security, Business Crime Reduction Partnerships (BCRPs) and Business Improvement Districts (BIDs) working in partnership to focus resources into a designated location to create a significant impact to reduce crime. The seminar session highlighted the importance of collaboration and information sharing whilst identifying some of the challenges that need to be overcome for successful partnership working and opportunities for the future. The NBCC will shortly release the dates of some new locations that will be supporting SaBA Days.

At the same event Patrick also delivered a presentation to the Charity Retail Association (CRA) on business crime, current issues, and best practice measures that retailers can adopt. Members from the CRA provided the NBCC with an insight into issues they face, and the challenges presented to the volunteer and charity retail sector by the cost-of-living crisis.

Patrick also attended the NEC where there were a number of Expos taking place. The first was at the Convenience Expo where Patrick supported a panel held by [Grocery Aid](#) on 'Critical incident care: How best to support your team'. Grocery Aid support industry colleagues 24/7, providing emotional, practical and financial support to everyone who needs us. This service is for colleagues from across the grocery sector including manufacturing, supermarkets, independents, wholesalers, distribution, sales and all support functions.



The next event of the day was at the Lone Working Expo where Patrick presented to an audience on the guidance available on the NBCC website, as well as areas that employers should consider when developing a lone working prevention plan. The NBCC have created an awareness video and provided links on their website to the HSE's guidance on lone working. [Lone Worker Safety Guide](#).

## Force Focus Essex Police - Business Crime Team in Action



The Essex Police Business Crime Team was set up three years ago, consisting of 3 PCs and a Sergeant who have five primary objectives:

1. Reducing violence and Anti-social behaviour towards public facing employees
2. Identify and respond to vulnerabilities in the work place
3. Support delivery of the national cyber crime strategy
4. Establish and develop local partnerships to disrupt organised criminality
5. Grow and maintain a communication network

Essentially, we are here to support business victims, manage projects and campaigns to reduce offending and be that once missing link between the private sector and the service.

### Reducing violence:

Criminal Behaviour Orders (CBOs): Over the past two years we have successfully secured at court over 90 CBOs on our most prolific and violent offenders. The orders list conditions that the offender must follow and any breach becomes an arrestable offence. Conditions may prohibit a person from a particular location or premises, or they may involve rehabilitation measures. We attend court where we can to ensure the order is heard and be

present to give evidence if required. Offenders may breach these conditions, however if they do we are now sending offenders back to court and they are receiving custodial sentences. Recently one unlucky offender received an 8 month custodial sentence of a breach!

‘Closed for Crime’ Campaign – We continue to get the message out to public facing employees that being subjected to abuse from the public



should not be viewed as par for the course. We conduct town visits to retail areas, explaining how best to report incidents, giving crime prevention advice and raising confidence in the service by explaining prosecution procedures.

### Vulnerabilities Input:

We have set up a Domestic Abuse workshop with a local charity, offering to give inputs to businesses on how to spot the signs of domestic abuse and who to ask for help. We have successfully worked with a large courier and distribution service to get

the message out hundreds of employees that our service can help.

### Cyber-Crime:

We have set up and offer a Cybercrime clinic, working with internal officers and the ECRC offering free advice and support to local businesses to keep themselves safe online.

### Business Advisory Groups (BAG):

We have set up Business Advisory Groups with the aim of being attended by representatives of the same business types, coming together as a support community. We are able to disseminate information out through these groups to a wider audience and we are able as a group to discuss crime prevention ideas and best practice.

### Growing Communication:

We maintain relationships with BIDS (Business Improvement Districts) by attending meetings and supporting business and also support the Chambers of Commerce, the Federation of Small Businesses and their members. We also set up Community Radio Link Support groups in towns and cities across the county. Retailers receive a radio and access to an online information sharing platform in order to support each other in the immediate area and share information to fight crime.

We continue to work closely with retailers, offering bespoke crime prevention advice and designing out crime.

“A lot of what we do isn’t rocket science, but simply good old fashioned coppers, relying on our long term problem solving backgrounds and over 70 years of combined policing experience” – PC Lee.



## NBCC Crime Prevention Series—Commercial Burglary

The NBCC team works with policing and industry to understand the most common crime types impacting businesses and then develops crime prevention guidance to help businesses better protect themselves.

The latest guide looks at the different kinds of commercial burglary and steps a business can take to try and stay protected:

Businesses are an attractive target for burglars because, depending on the type of business, they tend to be far less secure than homes.

Whether it is offices, shops or street vendors, none are immune to the crime. Commercial burglaries are lucrative for criminals and are becoming more common.

The only thing keeping the burglar out is the security measures taken by the business, which is why they hold so much importance and should be a top priority.

If you are a victim of burglary or any other crime always report it to police: This allows police to capture the data and understand the full scale of the crime, which in turn informs their resources and tactics to tackle it. When a crime is taking place, dial 999 in an emergency. You can also report to the Police on 101 or alternatively, you can report online at: [www.police.uk](http://www.police.uk)

Download the guide here: [Commercial Burglary](#)



## Government consultation on new knife legislation

Are you a retailer that sells knives?

If yes to the above, the Government has recently released an open consultation which will be really important to your business and employees, in particular proposals 1 & 3 below.

**Proposal 1:** Introduction of a targeted ban of certain types of large knives that seem to be designed to look menacing with no practical purpose.

**Proposal 3:** Whether there is a need to increase the maximum penalty for the importation, manufacture, sale and supply of prohibited offensive weapons (s141 of the Criminal Justice Act 1988 and s1 Restriction of Offensive Weapons Act 1959) and the offence of selling bladed articles to persons under 18 (s141A of the Criminal Justice Act 1988) to 2 years, to reflect the severity of these offences.

The consultation is open until the 6th June: [Consultation on new knife legislation proposals to tackle the use of machetes and other bladed articles in crime \(accessible\) - GOV.UK \(www.gov.uk\)](#)