



NBCC NEWS

June 2025 - Issue 29

Patrick Holdaway steps down as lead of NBCC

After six years as the lead for the NBCC, and with 30 years of policing service now behind me, I'll step away later this summer from the NBCC and policing to look for a new challenge. I can say without hesitation that my time at the NBCC has been the highlight of my career. The opportunity to make a meaningful difference, visit iconic locations, and meet truly inspirational people—whilst building trusted and valued relationships along the way—is something I will always carry with me.

Of course, the journey hasn't always been smooth. Resourcing challenges meant that, at times, I was the only person at the NBCC, but I'm proud of what we achieved under those circumstances. I'm especially pleased that a recent £2 million grant over the next three years will ensure my successor, Supt. Lisa Maslen, has a dedicated team around her. This support will be vital in driving forward exciting new projects, including work around data sharing and the new *Tackling Retail Crime Together* initiative.

Success is never a solo effort. I've been incredibly fortunate to work with brilliant people, and together we've delivered some fantastic initiatives. From the National Weeks of Action, BCRP Accreditation, the Safer Business Action Days to Operation Portum—our safe spaces scheme—these projects would not have been possible without the commitment, insight, and support of so many colleagues.

It's also been a privilege to represent the NBCC on two Home Affairs Select Committees, and to see our work recognised with 11 awards across multiple sectors and disciplines.

The work I'm proudest of came during the Covid pandemic. The NBCC supported the national policing response and quickly became a key voice in shaping guidance and influencing policy. We worked with a wide range of businesses at a time of need, but of note was the engagement with government to help protect retailers—including contributing and influencing the legislation around face coverings.

Do I have regrets? Not really. With more resources we could certainly have done even more—but I believe we made the very best of what we had.

All that's left to say is a heartfelt thank you to everyone I've had the privilege to work with. I'd like to think that, despite its challenges, the NBCC has always delivered—making a genuine and lasting impact in helping to reduce business crime.



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Be the first to find out the latest news, campaigns, crime prevention guidance and support for businesses by signing up to receive the NBCC newsletter straight to your inbox.

[Click here to sign up](#)

NBCC on the Road

6th June - City St. Georges University

Professor Emmeline Taylor arranged a BCRP event with a range of speakers including Patrick who provided an update on the work that led to the new BCRP accreditation process. The event also gave Lisa the opportunity to introduce herself to the audience.



10th June - Liverpool BID (pictured)

Patrick supported the Liverpool BID Safety Partnership, Business Crime Prevention Conference, where he was on a panel member discussing the context around tackling business crime, such as current trends and the effectiveness of policy and legislation.

10th June - Surrey Police Neighbourhood Policing Conference

On the same day, Lisa was attending her first official event discussing the impact of the Neighbourhood Policing Guarantee, which explicitly talks about tackling retail crime and protecting our high streets.



17th June - British Security Industry Association (BSIA) awards

The NBCC's safe spaces scheme was shortlisted in the security partnership category at the BSIA Awards in London, whilst we didn't win on this occasion it provided a great opportunity to showcase the work of the of the NBCC.

25th June - College of Policing briefing

To support the College of Policing's National Neighbourhood Policing Week, Patrick gave an online presentation to 170+ neighbourhood officers from across the country to discuss the work of the NBCC and the guidance and support that it offers to both police and businesses to tackle crime.

26th June - Charity Retail Association (CRA) Conference

Hosted in Harrogate, the CRA staged their annual conference and exhibition. Patrick attended and led a workshop on what more charities could do to protect themselves from retail crime. The sector has a number of unique challenges with high levels volunteers and fluid inventories, making it difficult track lost stock.

Tackling Anti-social behaviour

Many businesses suffer from the effects of anti-social behaviour (ASB) but particularly it can impact small independent retailers. Small outlets in local communities can act as a hotspot for ASB causing mental, physical and financial harm to a business.

Warmer weather, lighter nights and the schools breaking up for summer can lead to an increase in incidents of ASB which can take many forms including a range of nuisance and criminal behaviours which cause distress to others.

It can also impact the customers of the business and local community because of the price in increased costs of goods, higher insurance premiums and potential loss of investment by businesses in the local area.

The NBCC has a dedicated section on the website to help businesses tackle ASB and understand what tools are available to help them do so, click the headings to go to the website for further information:

The Anti Social Behaviour Case Review:

The ASB Case Review gives victims suffering ASB the opportunity to ask agencies for a review of their case where they believe they have not had a satisfactory response. Relevant agencies are usually Police, Local Authorities, Health, and Housing Providers. Click the link above the find out more. [ASB Case Review](#)

Civil Injunctions:

Civil Injunctions are designed to address anti-social behaviour at the earliest opportunity. They can be applied for by a variety of agencies including Police, Councils, Social Landlords, and some transport authorities. The injunction can contain prohibitions preventing an individual from behaving in a specific way, associating with specific people, or prevent them from entering specific places. Injunctions have no minimum or maximum length. Find out more about Civil Injunctions and what you can do to make the case for the injunction as strong as possible: [Civil Injunctions](#)

Criminal Behaviour Orders:

Criminal Behaviour Orders (CBO) were created by the Anti-social Behaviour, Crime and Policing Act 2014 and are used to target persistent offenders of anti-social behaviour who also commit criminal offences. They can be issued to adults and children over 10 years of age. The NBCC guide to CBOs explains more about how CBOs are used and the role a business can play in gathering evidence to support them:. Click the link below to download a copy: [Criminal Behaviour Orders](#)

ASB - Impact Statement for Business (ISB):

Where your business has been a victim of crime, you should consider writing an Impact Statement for Business. It gives you the opportunity to explain and document the affect the crime has placed on the business. This statement is used as part of the evidence and taken into consideration by the court when sentencing. The NBCC guide explains the importance of an ISB and how to write one: [Impact Statement for Business](#)

For further information and guidance on ASB visit the [NBCC website](#).



SABA Week of Action 2025 Confirmed - 10th-16th November

The National Business Crime Centre (NBCC) is pleased to confirm that the 2024 Safer Business Action Week is due to be held in October with police and partners across the country joining together to tackle business crime in their communities.

The SABA Week will involve Business Reductions Partnerships (BCRPs), Business Improvement Districts (BIDs) and the private security industry working with local police forces to deliver a focussed operation with joint patrols, the targeted intervention of offenders and a range of crime prevention activity including raising awareness of the local issues with the general public.

Supt Lisa Maslen, lead for the NBCC said: "The week of action is coordinated nationally but it very much focussed on local crime and ASB issues impacting retail and other businesses in the community. It is as much about engaging with businesses and the public as it is about identifying and catching prolific offenders. Last year's week of action saw some fantastic results in targeting those who cause the most harm to businesses and also in building ongoing relationships between business, partners and the police."

Bespoke branding has been created for police forces and partners to use to promote their involvement in the week, and the NBCC will be supporting with planning and marketing all of the various activities taking place. The Communications Toolkit with links to the branding can be downloaded here:



Safer Business Action (SaBA) Week Communications Guidance

The NBCC are keen to get businesses supporting their local police force during the week and have prepared a guide to highlight the week and provide suggestions as to how they can get involved.

Safer Business Action Week - Partner Guide

Businesses trading on high streets and town centres are also encouraged to get involved and display the ShopKind messaging in their stores. All the ShopKind materials are free to download [here](#).

During the Week of Action in 2025, police made over 750 arrests and held over 650 SaBA Days, involved over 3,400 police officers working alongside private security, BCRPs, BIDs and other partners.



For more information about the NBCC and the SaBA Week please visit the website:

<https://nbcc.police.uk/business-support/saba-days>